

# 5 Star

Comprehensive coverage for new and preowned vehicles

## Important plan information

Please see your Vehicle Service Contract for specific details

### Maintenance required to keep or transfer your contract

In order to keep your Vehicle Service Contract in force or transfer your contract, the covered vehicle must be maintained according to the manufacturer's specifications. Proof of maintenance may be required. The performance of normal maintenance services are not covered under your contract.

### Prior authorization

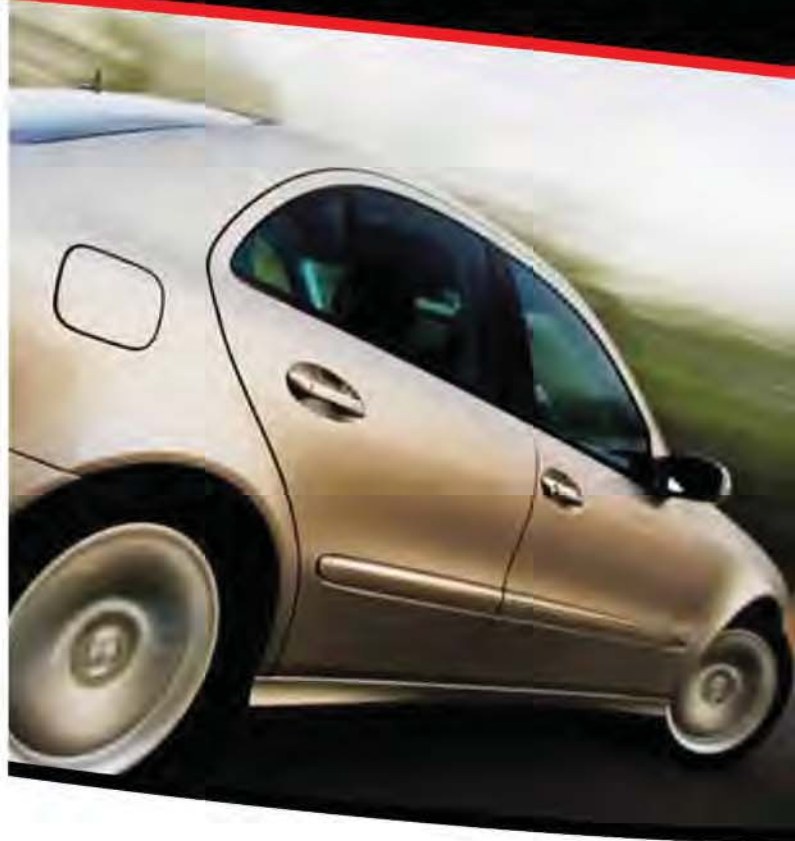
Prior to starting repairs, you or the repair facility must contact the administrator toll-free at 1-800-322-3933. Customers in Florida should call toll-free at 1-800-247-9469. If a mechanical breakdown occurs outside the administrator's operating hours, the administrator must be contacted during the next business day. Failure to obtain authorization prior to repairs may result in non-payment.

### Exclusions

Your Vehicle Service Contract may not cover or apply to certain conditions. Please refer to the General Contract Exclusions section of your contract.

### Cancellations

You can cancel your Vehicle Service Contract at any time and receive reimbursement for the unused portion.



## Vehicle Service Contract

Warranty Solutions is a Wells Fargo Business. Vehicle Service Contracts issued by WS Aftermarket Services Corporation and administered by Warranty Solutions Management Corporation. In Florida, Wisconsin and Arizona, issued and administered by Warranty Solutions Administrative Services, Inc. (Florida License #60079). Also issued by Heritage Mechanical Breakdown Corporation in Florida (Florida License #60072). All contracts insured by Heritage Indemnity Company (CA C of A #08549), PO Box 140057, Denver, CO 80214-0057.

D11CM19-04 (0913)



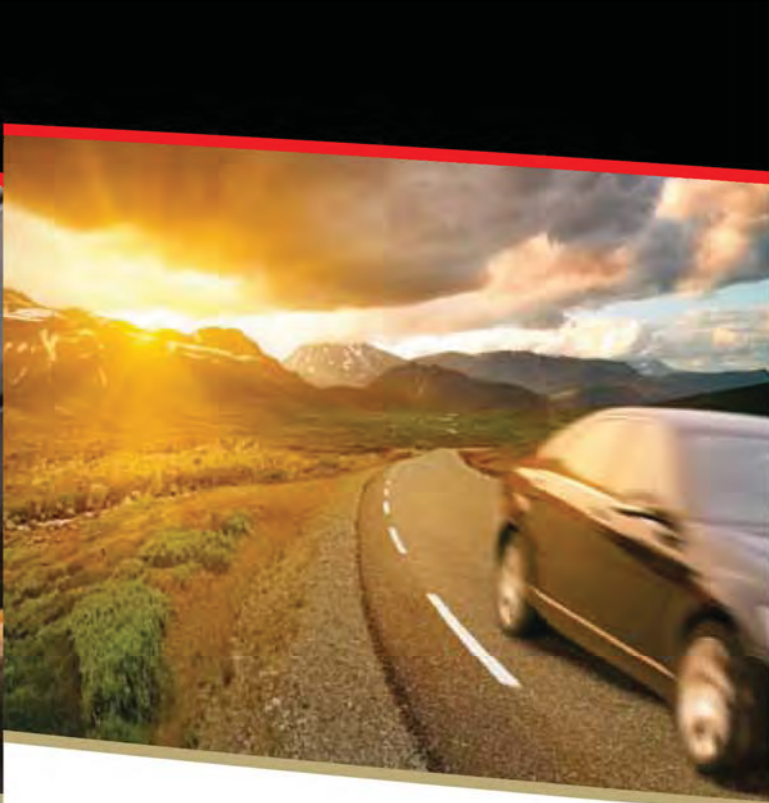


## Protection for the road ahead

The **5 Star Vehicle Service Contract** provides you with comprehensive coverage for almost every part in your vehicle. This coverage provides valuable benefits at a cost that could be less than that of a single breakdown.

You choose the deductible level that best suits your needs, including an option to have your deductible waived when you return to your issuing dealer's repair facility for service. Deductibles apply to each repair visit.





## Examples of repair costs

Component, system, or part	Estimated repair cost WITHOUT 5 Star coverage <sup>2</sup>
Cooling.....	\$600
Fuel .....	\$1,100
Front suspension .....	\$600
Electrical.....	\$600
Transmission overhaul.....	\$3,500
Drive axle.....	\$650
Brakes.....	\$1,400
Global Positioning System .....	\$1,600
Power steering.....	\$800
Air conditioning.....	\$875
Engine overhaul .....	\$4,500
EcoMind® .....	\$800

## Experience you can rely on

With over 30 years in the industry, Warranty Solutions® has demonstrated strength and versatility while evolving through ever-changing market conditions. Our industry-leading reputation is a direct reflection of our product offering — quality, fully insured Vehicle Service Contracts and finance and insurance (F&I) aftermarket products and services. We continue to be a prominent force in the development of innovative products that provide flexible coverage levels at some of the most competitive price points available. Our commitment to service excellence and process efficiency is demonstrated by our team of industry experts who have an average tenure of 15 years. We have the experience on which you can rely.

We are here so you can enjoy the drive!

## We go the extra mile so you can enjoy the drive

The benefits of our Vehicle Service Contracts provide comprehensive assurances.<sup>1</sup>

### Transferability

If you sell your vehicle within your Vehicle Service Contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

### Roadside assistance

You will receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery, and towing. Costs for towing assistance needed within a 50-mile radius of the repair facility are 100% covered when you call toll-free 1-866-434-4357.

### Car rental

At least one day of car rental (up to \$40 per day) is provided for covered repairs, or repairs covered under the manufacturer's warranty.

### Trip interruption

If you are away from home and your vehicle has a mechanical breakdown that is covered under the contract, we will reimburse you up to \$150 per day for required meals and lodging.

### Flexibility

We can pay the repair facility directly for covered repairs, which means you have no out-of-pocket expenses once you have met your deductible.

### Service

Our claims representatives have an average of 15 years of industry experience, allowing us to provide quick and accurate claims resolution.

## Security tailored to your needs

New and preowned vehicles are covered with **5 Star Vehicle Service Contract**. You choose the mileage and/or length of term that works best for your driving needs.

### Comprehensive protection

The **5 Star Vehicle Service Contract** covers all factory-installed mechanical and electrical operating parts.

### Some limitations<sup>1</sup>

Exclusions include, but are not limited to, the following:<sup>1</sup>

- |                                                                                                |                                                                                                               |
|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| - Maintenance service and related parts (i.e., engine tune-up, spark plugs, air filters, etc.) | - Tires                                                                                                       |
| - Exhaust system (except manifold)                                                             | - Wheels and rims                                                                                             |
| - Glass                                                                                        | - Batteries                                                                                                   |
| - Trim and moldings                                                                            | - Battery cables                                                                                              |
| - Upholstery                                                                                   | - Brake pads and rotors                                                                                       |
| - Paint                                                                                        | - Manual clutches                                                                                             |
| - Wiper blades                                                                                 | - Breakdowns caused by contaminants, foreign objects, improper use of fluids, or lack of required maintenance |

<sup>2</sup>Estimated repair costs are for demonstrative purposes only and are anticipated prices after three years based on industry averages.

<sup>1</sup>Please see your Vehicle Service Contract for specific exclusions and details of benefits.



The 5 Star Vehicle Service Contract includes coverage shown below<sup>1</sup> and more...

<sup>3</sup>Available on new vehicles only. This option is not available for pool or fleet vehicles.